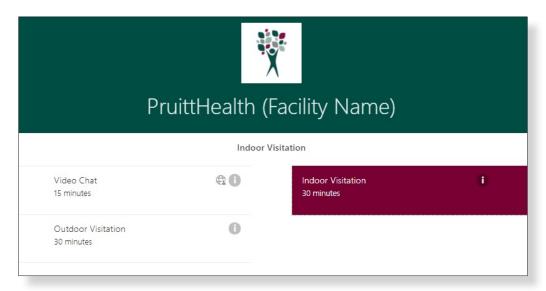


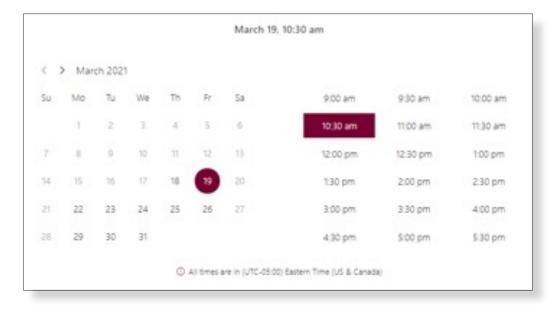
GUIDANCE FOR BOOKING INDOOR AND OUTDOOR VISITS

Each PruittHealth skilled nursing center and assisted living center has its own platform for booking indoor visits, outdoor visits, and video chats. The following steps will walk you through the appointment booking process.

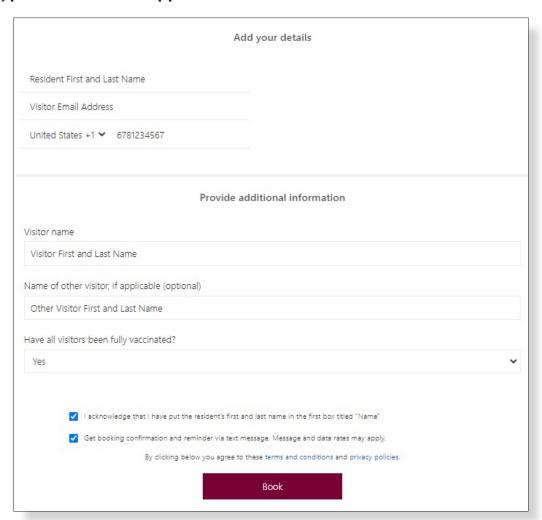
- Step 1: Visit www.pruitthealth.com/safety-first to confirm your loved one's location is currently holding visitation. Look for the Location Visitation Status list.
- Step 2: If your location is hosting visitation, click on the location's name. This will take you to the center's booking platform.
- Step 3: Confirm your loved one's health care center is listed at the top of the page and select the desired appointment type.



Step 4: Select an available date and time for your appointment.



Step 5: To ensure the health care center has the information required to prepare for your visit, please fill out the appointment details as follows:



If an error message appears after clicking "Book", this indicates that your request has timed out. Please refresh the booking page and enter the appointment information again.



Call the My PruittHealth Call Center at 855-742-5983:

- To confirm your loved one meets the criteria for an indoor or outdoor visit
- To confirm your loved one's PruittHealth location
- For assistance with booking an appointment